Introduction To Reference Work

William A. Katz

Introduction to Reference Work: Reference Services and. - AbeBooks


A reference work is a book or periodical (or its electronic equivalent) to which one can refer for information. The information is intended to be found quickly when needed. Reference works are usually referred to for particular pieces of information, rather than read beginning to end. The writing style used in these works is informative; the authors avoid use of the first person, and emphasize facts. Many reference works are compiled by a team of contributors whose work is coordinated by one or more. Katz writes in a conversational language that is easy to understand. Part 1: Introduction / 1. Reference Service and the Community 2. Information and the Community. Part 2: The Internet and Reference Services / 3. The Internet 4. Internet Reference Libraries 5. Networks and Information Costs 6. The Time of Full text. Part 3: Interview and Research: 7. The Reference Interview 8. Rules of the Search. Part 4: Instruction and Reference Policies: 9. Instruction in Information Literacy 10. Reference Service Policies and Evaluation. Bottom line: A far better-written book than Volume I that offers a good grounding in what reference work is all about and the directions.